

## **Welcome to the Patient Experience Summit**

It is a great privilege and pleasure to welcome you to the Second Dignity Health Patient Experience Summit in Scottsdale, Arizona.

After our successful inaugural event last year, we're excited about this three-day conference. We've put together a program that is both practical and thought-provoking. Whether you have seen great successes since our last summit, are looking for ways to overcome challenges, or are hoping to garner new knowledge to take patient experience to the next level, the summit will have something for you.

At our summit today, we have hospital leaders and staff from across Dignity Health, as well as nationally-renowned speakers and the ultimate experts, our patients. This week is about strengthening our partnership with patients and enhancing the patient and family experience across the organization. You'll hear stimulating speeches, learn new skills, and participate in productive breakout sessions.

Our conference will also provide a powerful opportunity for you to introduce yourself and connect with your colleagues from around the system, as well as national experts. I hope you will leave inspired and energized with fresh ideas, and a renewed commitment to creating the best possible experience for all our patients and their families.

Thank you for joining us and I hope you enjoy the conference.

Name

Executive Vice President/Chief Medical Officer

Dignity Health